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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Patent Application

RECEIVED

Inventors P.M. Cox et al.

DEC 31 2003

Case 41698.1034

Technology Center 2600

Serial No. 10/037,411

Examiner Allan Hoosain

Filing Date October 24, 2001

Group Art Unit 2645

Title Method and Apparatus for Monitoring Telephonic Members and Providing Directory Assistance

SECOND AMENDMENT

I hereby certify that this paper is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on December 23, 2003.

Alex L. Yip

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Signature

34,759

Registration No.

December 23, 2003

Date of Signature

COMMISSIONER FOR PATENTS
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Sir:

In response to the Final Office Action dated September 30, 2003, applicants hereby submit a Request for Continued Examination (RCE) in the above-identified patent application, and amend the application as follows: